

SUSTAINABILITY REPORT 2019-2021



OUR PRIMARY GOAL:

Improving our environmental performance to conserve resources and minimize our impact



1. HOTEL PRESENTATION

Skiathos Palace Hotel is located in the Koukounaries Skiathos area, built in the early 70's and it is at the largest hotel in Skiathos island with **258** rooms and a maximum capacity of **494** beds, which it maintains until today.

The hotel was completely refurbished and is rated **5* hotels**.

The hotel operates during the summer period from May to October and in its full operation employs more than 100 people.

The organization of the hotel is the typical organization of a middle tourist hotel unit where the following sections are distinguished:

- Catering-Food (includes the operation of the main restaurant, 2 coffee bars & 1 snack bar)
- Reception-Reservations
- Accounting-F & B
- Housekeeping
- Laundry
- Infrastructure Maintenance

The hotels operation is fully managed by its owners.

The hotel has a medium sized swimming pool of 220 m² surface and a water volume of 450 m³.

2. PRESENTATION OF ENVIRONMENTAL ISSUES

The hotel has been participating for 4 years in the International Travel Life Travel Program. The first review, based on the program's criteria, was conducted in June 2015 and was awarded the Golden Award, which was done after all the suggested improvement and proposals were completed to fully comply with the program's criteria and rules.

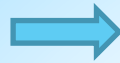
Over the past 3 years, the hotel has been showing significant improvements to environmental issues and every year the greatest possible effort is made by both management and staff to reduce further its environmental impact.

This is the ultimate goal for which the management of the hotel is committed itself to operates and develop within the context of sustainable tourism, having fully understood the undeniable benefits of implementing policies that are consistent with a sustainable model of the tourism development.

3. RECORD AND MEASUREMENT POLICY

Since 2015, the hotel has begun recording and measuring processes to control water-saving processes, re-use and / or recycling processes for hazardous and non-hazardous materials, chemical, stationery (eg paper photocopying, toner printer inks), checking the maintenance of mechanical equipment, etc.

* Water management



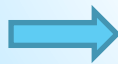
The adoption of water saving practices by the Hotel led to a gradual reduction of up to 15% in consumption/per night in the three-year period 2019-2020-2021, such as:

WATER CONSUMPTION m³
PER OVERNIGHT GUEST
(Night indicator)

2019	2020	2021
0,63	0,63	0,60

Setting faucet aerators <5lt / min) in 100% of the facilities (rooms-kitchens-communal areas, etc.).	Installing low flow shower heads <10 lt / min at 100% of the room bathrooms.	Placement of gearboxes in the cisterns where there were no double flow switches to reduce consumption <6.5lt / flush.	Adopt a towel change policy upon customer's request	Modernization both Landry equipment and dish washing machines. (by replacing part of the existing equipment with of a new technology with lower water consumption).	Continuous training of employees on good water saving practices.	Continuous prompting and informing customers and employees about saving on water use (eg by issuing instructions, brochures, labeling).
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TARGETS 2022-2023



Reduction up to 10% in water consumption per night over the next 2 years, through:

- Continuing of the implementation of existing saving policies and practices with an emphasis on guests information and staff education on water use reduction practices.
- Implementation of a leakage monitoring program for the internal water supply system of the unit (at least every 2 years) in cooperation with a specialized company.
- Replacing rest laundry machines with of new technology.
- Construction/Installation of a tank for the collection of rainwater for use in watering the gardens.



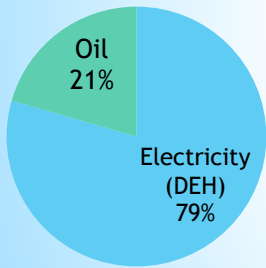
* Energy management



The implementation of energy saving programs by the Hotel has led to the gradual reduction of energy consumption (Kw) per night by approximately 10% between 2017 and 2019, the most important of which are the following:

ENERGY CONSUMPTION KW/ NIGHT		
2019	2020	2021
18,8	19,2	18,6

Energy sources



Replacement program for all old (halogen) lamps with LED or ECO (approximately 4500 thousand lamps replaced, 90% LED type & 10% ECO type).

Replacement all of the rest old TV screens with new of LED technology & energy class A+ (100% of the monitors have been replaced).

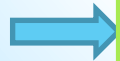
Installation of new equipment with lower energy consumption (washing machines, dishwashers).

Implementation of targeted personnel training programs on energy saving issues.

Constantly encouraging and informing customers and employees about energy saving (eg by issuing instructions, brochures, labeling).

TARGETS

2022-2023



10% reduction in energy consumption per night over the next 2 years by:

- Continuing the implementation of the existing energy saving policies and practices with an emphasis on information and education of personnel and guests.
- Replacing the rest 10% of ECO type bulbs with LED type.
- Increasing the points in public areas where lighting with motion detector will be installed.
- Installing solar thermal collectors for water heating.
- Replacing or upgrading old appliances and electronic appliances with a high energy efficiency rating (ENERGY STAR MARK).

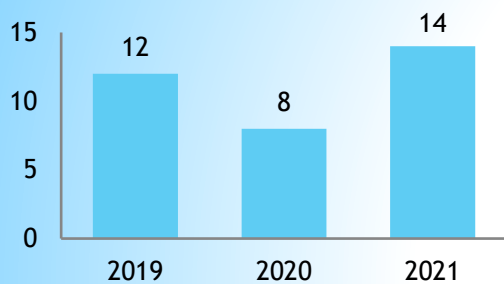


* Waste management recycling

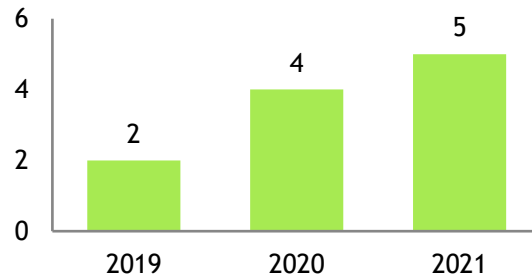


The volume of materials to be recycled during the last 3 years (2019-2020-2021) has increased significantly due to the targeted efforts and support of the recycling actions by the Administration, as well as the insistence effort of our staff and our guest's help.

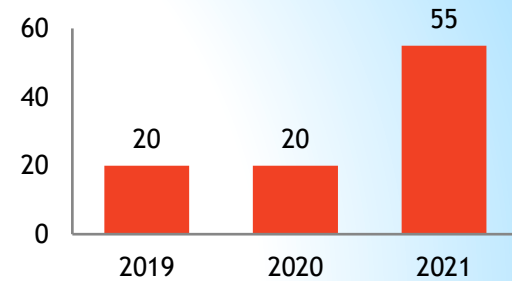
DIAGRAMMS SHOWING THE INCREASE OF RECYCLING IN DIFFERENT MATERIALS THE LAST 3 YEARS



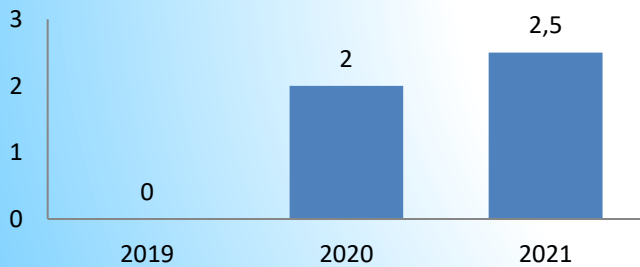
■ ΓΥΑΛΙ/ GLASS (TON)



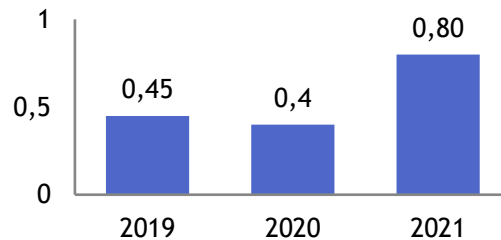
■ ΜΕΤΑΛΛΑ/ METALS (TON)



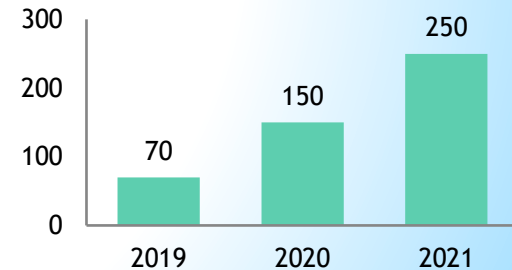
■ ΜΠΑΤΑΡΙΕΣ/ BATERRIES (KG)



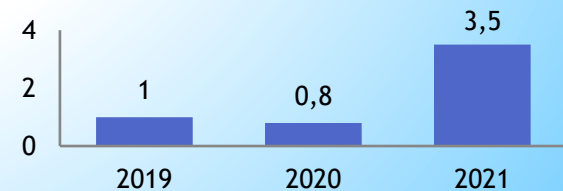
■ PAPER (TON)



■ COOKING OILS / ΕΛΑΙΑ ΚΟΥΖΙΝΑΣ (TON)



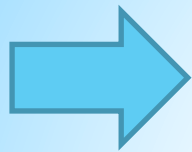
■ BULBS/ ΛΑΜΠΤΗΡΕΣ (PIECES/TMX)



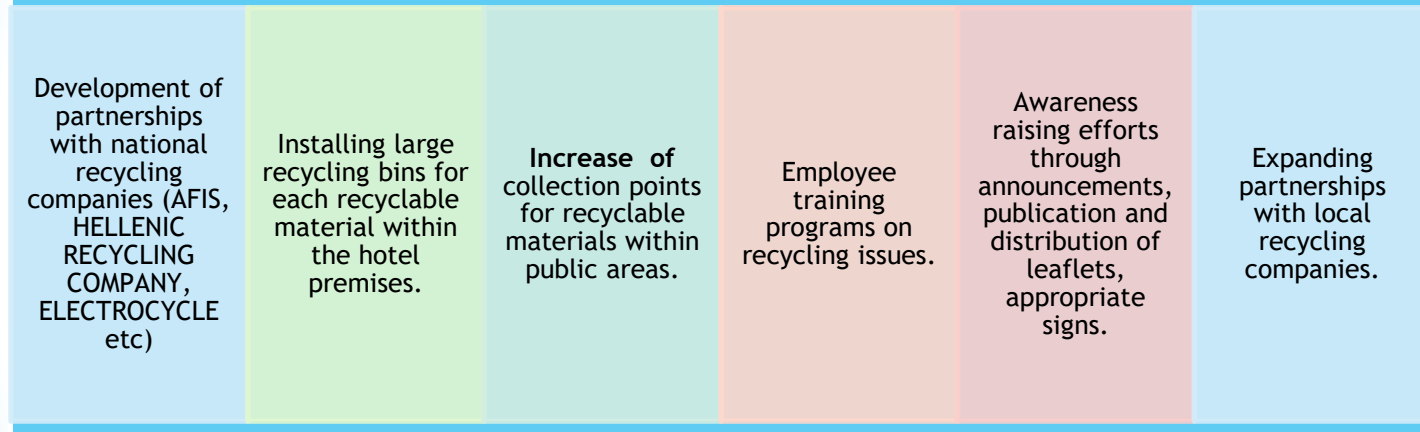
■ ΠΛΑΣΤΙΚΑ/ PLASTIC (TON)



* **Waste management recycling**





Actions that contributed to a significant increase in the materials collected for recycling:



TARGETS
2022-2023



Increase of 8%
of the total volume of materials to be recycled (paper, metal, glass, plastic, burned oils, batteries etc.) 

Additional Reduction of 5%
in the use of plastic (eg by reducing or eliminating the use of ONE use plastic cups, straws, sachets, bottles). 



* LOCAL COMMUNITY SUPPORT



The past three years over 0,3% of our profits were spend to support activities of the local community

OUR MAIN GOAL IS TO SUPPORT LOCAL SOCIETY AND ECONOMY BY ALL MEANS, SO:

We always trust local producers and suppliers, for the provision of the necessary food or services.

- 85% of our suppliers are coming from the local market of Skiathos or the wider region of Central Greece.

We support the local community

- 100% of our employees are coming from the local community of Skiathos or the wider region.
- By providing financial and all kinds of assistance (food, accommodation, event hosting) to local clubs and organizations with cultural and charity activities.
- By participating in actions to protect and promote the environmental and cultural wealth of the region.
- By supporting by every appropriate means the municipal authority in landscaping and upgrading of the natural and urban landscape of the island, as well as improving the everyday life of the inhabitants.



**WE, AT SKIATHOS
PALACE HOTEL**

**BELIEVE IN
SUSTAINABLE
TOURISM
DEVELOPMENT**

**AND WE WILL
CONSTANTLY
STRIVE FOR THIS
GOAL BY MAKING
ALL THE
NECESSARY
IMPROVEMENTS
TO OUR HOTEL'S
OPERATION!**

**WE NEED TO THANK ALL OF YOU, EMPLOYEES,
PARTNERS AND GUESTS FOR HELPING US ACHIEVE
OUR SUSTAINABILITY GOALS**

SUSTAINABLE TOURISM